Bookings and Cancellation Policy 22nd Nov 2018

Bookings:

- 1. All requests for meet bookings should be made via the website.
- 2. All names must be supplied for any booking, together with details of whether the person is a member, guest, or under 18. N.B. the adult member will be responsible for their guests and under 18s throughout the meet.
- 3. Bookings will be provisional until confirmed by the Meet Secretary.
- 4. Bookings may be declined at the discretion of the Meet Secretary e.g. if the proportion of guest bookings is too high leaving few spaces for members.
- 5. Restrictions imposed by the accommodation owner may mean that bookings for children under the age of 18 cannot be accepted (advance notice will be given where such a restriction applies).
- 6. If meet attendees wish to bring a dog they should ask the Meet Secretary for permission. The Meet Secretary will establish whether this is acceptable to the venue and to other attendees and inform the dog owner.

Meet Fees:

- 7. The meet fee will be set by the Program Secretary at an amount which is most cost-effective for the club and the members. This may be based on partial occupancy in some cases.
- 8. If agreed in advance by the Meet Secretary, a member staying for less than the full period of the meet may pay a proportionate meet fee.
- 9. The Meet Secretary will arrange for meet fees to be collected, unless fees are to be paid directly to the venue. Payment can also generally be made direct to the club current account.

Payments in Advance:

- 10. Normally payments in advance are required when the cost of the meet is significant.
- 11. Bookings will normally remain provisional until payment is made.
- 12. Bookings will be cancelled if payment is not made by any deadline stated.

Cancellations:

- 13. Cancellations must be notified to the Meet Secretary as soon as possible so as to allow others to go on the meet. Places will initially be offered to people on any waiting list.
- 14. There may be a charge for cancellation:
 - 14.1. Where a payment in advance is required this will not normally be refunded.
 - 14.2. Where there is no payment in advance there may still be charge for cancellation but this will be made clear in the advice for the meet.
 - 14.3. Refunds may be made reasonably at the discretion of the Meet Secretary. In general a refund will only be made, if the money paid out by the club for the meet on behalf of the member/guest, is recovered, either by a refund from the venue or by others paying for the cancelled place.
- 15. Fees paid for a meet will be refunded if the club cancels a meet.